

IMPORTANT NOTES: Please read the booking conditions below. Payment of deposit indicates acceptance of the booking conditions detailed in the brochure.

RESERVATIONS AND DEPOSIT

To confirm your place on this program please book as early as possible. A reservation can only be confirmed with a deposit of **AUD 500 per person**. To reserve your place please complete the booking form and forward to Quadrant Australia with your deposit. Confirmation will be provided in writing within 7 working days, together with all necessary receipts and invoices.

FINAL PAYMENT AND AMENDMENTS

Final payment is due 90 Days Prior to Departure. *Payment for new bookings can be accepted after this date, however they will be subject to availability, accommodation and other tour inclusions.*

An amendment fee of AUD100 may be charged for any alterations to your booking, after confirmation has been sent. Any changes made by you after the full payment has been made may incur a minimum of AUD100 fee plus any charges imposed by airlines, hotels and operators, and will be subject to availability of the requested changes.

ACCOMMODATION

Tour prices include accommodation throughout on a twin share basis (unless otherwise specified). For passengers travelling alone, it will be necessary to pay a single supplement.

CANCELLATIONS

Any cancellations must be made in writing by email, post or fax to Quadrant Australia. Cancellations received up to 120 days prior to departure may incur a fee of AUD 200 plus any unrecoverable costs incurred which include, any non-refundable costs incurred on the passenger's behalf by Quadrant Australia. Cancellations after 120 days are subject to the following fees and charges:

- From 120—60 days to departure – AUD 500 plus any unrecoverable costs. No refunds will be guaranteed (refund policies and fees subject to supplier contracts)
- From 60—30 days AUD1,000 plus any unrecoverable costs. No refunds will be guaranteed (refund policies and fees subject to supplier contracts)
- Within 30 days no refunds will be given.

UNUSED SERVICES

It is our policy to follow the itinerary as written, however sometimes due to circumstances outside our control, or in the best interests of the group, the itinerary may vary slightly. No refunds will be given for any unused portions of the tour in respect of transfers, accommodation, meals, sightseeing tours or any other services included in the tour price but not utilised by the tour member.

ITINERARY AUTHENTICITY

This program was correct at the time of printing. The information provided has been compiled with care and is provided in good faith. Variations to the tour, inclusions and prices may occur. This itinerary always remains the property of Quadrant Australia Pty. Ltd., and is subject to change, with or without notice. Its unauthorised use, in whole or in part, is an infringement of copyright, and actionable by law.

RESPONSIBILITY

Quadrant Australia, (which expression shall for the purpose of these conditions include any parent subsidiary affiliate or associated company hereinafter shall be called "the Firm"), acts only as agents for the hotels, airlines, bus or car companies, railroads, cruise and steamship lines, or owners or contractors providing accommodation, transportation or other services, and all coupons, exchange orders, receipts, subject to any and all tariffs, terms and conditions under which any accommodation, transportation or any other services whatsoever are provided by such hotels, airlines, bus or car companies, railroads, cruise and steamship lines or owners or contractors.

The Firm shall not be liable or responsible for death or injury to any person or loss of or damage to any property or otherwise (including baggage) whether due to its or its servants agents or employees negligence or otherwise arising out of or in connection with any accommodation, transportation, technical visits or other services or resulting directly or indirectly from acts of God, (dangers incidents to the sea), fire, breakdown in machinery or equipment, acts of governments or other authorities, force majeure or de facto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, acts of terrorism, thefts, pilferage, epidemics, quarantines, medical or customs regulations, delays or cancellations of or changes in itinerary or schedules or overbooking or default, or from any causes beyond the firms control.

Also for any loss or damage resulting from improper or insufficient passports, visas or other documents, and that neither the firm nor its servants, agents or employees shall be or become liable or responsible for any additional expense or liability sustained or incurred by the tour member as a result of any of the foregoing causes. Participants should be aware that programs such as this visit rural and research properties, parks and conservation areas and occasionally stay in home hosted farm stays, safari camps and on houseboats. In addition our programs may also utilise services and accommodation provided on river and other cruise/water based vessels. Such visits carry inherent potential risks, including but not limited to health risks and injuries from livestock and other animals, equipment as well as trails, roads and tracks. Participants accept such risks as inherent to such programs. As there can be moderate walking requirements to experience the activities of this program, there is an expectation that participants will have an adequate level of mobility including the ability to enter and exit coaches unassisted. Quadrant Australia maintains the rights to cancel, without refund, their services to clients who falsely accept the booking conditions without fully declaring mobility impairments.

Unused services cannot be refunded or exchanged. The Firm reserves the right to cancel the tour and/or modify the itineraries in any way it thinks desirable and further reserves the right to decline to accept any person on any tour and may substitute hotels where necessary.

